| File Number: | |
|--------------------------------|--|
| 85-11363 | |
| For the reporting period ended | |
| December 31, 2003 | |
| | |



UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

| OMB APPROVAL | | | | |
|--------------------------|-----------------|--|--|--|
| OMB Number: | 3235-0337 | | | |
| Expires: Sep | tember 30, 2006 | | | |
| Estimated avera | age burden | | | |
| hours per full re | sponse 6.00 | | | |
| Estimated average burden | | | | |
| hours per intern | nediate | | | |
| response | | | | |
| Estimated avera | age burden | | | |
| hours per minin | num | | | |
| response | 50 | | | |

FORM TA-2

| | ATTENTION: | INTENTIONAL MISS CONSTITUTE FEDER See 18 U.S.C. 1001 and | RAL CRIMINA | |
|----|---|--|----------------------|---|
| (D | all name of Registrant as stated to not use Form TA-2 to change name | or address.) | | MAR 2 9 2004 |
| a. | | | | perform any of its transfer agent functi |
| | ☐ All | Some | X None | |
| | Name of Transfer Agent(s): | | | File No. (beginning with 84- or 85-): |
| | | | | File No. (beginning with 84- or 85-): PROCESS APR 15 20 THOMSON |
| | | | | File No. (beginning with 84- or 85-): PROCESS APR 15 20 THOMSON FINANCIAL |
| c. | Name of Transfer Agent(s): | has the Registrant been engag | ged as a service con | File No. (beginning with 84- or 85-): PROCESS APR 15 20 THOMSON FINANCIAL Inpany by a named transfer agent to person |
| c. | Name of Transfer Agent(s): During the reporting period, | has the Registrant been engag | ged as a service con | PROCESS APR 15 20 THOMSON FINANCIAL |
| c. | Name of Transfer Agent(s): During the reporting period, transfer agent functions? Yes If the answer to subsection (c | No is yes, provide the name(s) as a service company to perfo | and file number(s) | PROCESS APR 15 20 THOMSON FINANCIAL |

17 THE

| a. Registrant's appropriate regulatory agency (ARA): (Check one box only.) Comptroller of the Currency Federal Deposit Insurance Corporation Board of Governors of the Federal Reserve System Securities and Exchange Commission | | | | | | | |
|--|----|-----------------------------------|--|---|--------------------------------------|---|--------------------------|
| | b. | | | | | n 60 calendar days foll ng? (Check appropria | lowing the date on which |
| | | | amendment(s) to file amendment(s able | 5) | | | |
| | c. | If the answer t | o subsection (b) is 1 | no, provide an explai | nation: | | |
| | | | | | | | |
| | | If | the response to a | any of questions 4 | I-11 below is no | ne or zero, enter ' | '0." |
| 4. | Nu | mber of items re | eceived for transfer | during the reporting | period: | | 56 |
| 5. | a. | Total number of System (DRS) | of individual securi , dividend reinvestn | tyholder accounts, in nent plans and/or dir | cluding accounts is | n the Direct Registrat as of December 31: | ion 1838 |
| | b. | | | der dividend reinvest | | lirect purchase plan a | ccounts |
| | c. | Number of ind | ividual securityholo | der DRS accounts as | of December 31: | | 0 |
| | d. | Approximate p December 31: | percentage of indiv | idual securityholder | accounts from sub | osection (a) in the fol | llowing categories as o |
| | | Corporate Equity Securities | Corporate Debt Securities | Open-End Investment Company Securities | Limited Partnership Securities | Municipal Debt Securities | Other Securities |
| | | 100 % | ø | 0 | 0 | 0 | 0 |
| 6. | Nu | mber of securiti | es issues for which | Registrant acted in t | he following capac | cities, as of December | 31: |

a. Receives items for transfer

and maintains the master securityholder files:

b. Receives items for transfer but does not maintain the master securityholder files:

c. Does not receive items for transfer but maintains the master securityholder files:

| | Securities Investment Partn | | Limited Partnership Securities | tnership Debt Se | |
|--------|-----------------------------|------------|--------------------------------|------------------|---|
| Equity | Debt | Securities | | | |
| 1 | 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 | 0 |

| 7. | | ope of certain additional types of activities | | dinant mumahana mlam | |
|-------|-----------------|--|--------------------------|-----------------------------------|-----------------------------|
| | a. | Number of issues for which dividend rein services were provided, as of December | | | 0 |
| | b. | Number of issues for which DRS service | | | |
| | | Dividend disbursement and interest paying | ng agent activities con | ducted during the reporting | g period: |
| | | i. number of issues | | | |
| | | ii. amount (in dollars) | | | 00 |
| 8. | a. | Number and aggregate market value of s December 31: | ecurities aged record d | lifferences, existing for mo | re than 30 days, as of |
| | | | | Prior | Current |
| â | | N/A | | Transfer Agent(s) (If applicable) | Transfer Agent |
| - | | i. Number of issues | | | |
| | | ii. Market value (in dollars) | | | |
| | b. | Number of quarterly reports regarding by | | | |
| | | SEC) during the reporting period pursuan | nt to Rule 17Ad-11(c) | (2): | |
| | c. | During the reporting period, did the Reg (including the SEC) required by Rule 17. | | reports regarding buy-ins | with its ARA |
| | | ☐ Yes | ☐ No | | |
| | d. | If the answers to subsection (c) is no, pro | ovide an explanation fo | or each failure to file: | |
| | | | | | |
| | | | | | |
| | , | | | | |
| | | | | | |
| | | | | | |
| 9. | a. | During the reporting period, has the Reg as set forth in Rule 17Ad-2? | istrant always been in | compliance with the turnar | ound time for routine items |
| | | X Yes | □No | | |
| | | sh (ii). | | | |
| | | i. Provide the number of months during compliance with the turnaround time | | | |
| | | ii. Provide the number of written notice SEC and with its ARA that reported items according to Rule 17Ad-2 | its noncompliance wit | h turnaround time for routi | ne |
| 10 | N ₁₁ | mber of open-end investment company se | curities purchases and | redemptions (transactions) | excluding dividend interest |
| , 0 | | d distribution postings, and address change | | | _ |
| | a. | Total number of transactions processed: | | | |
| | b. | Number of transactions processed on a d | ate other than date of r | eceipt of order (as ofs): | 0 |

11. a. During the reporting period, provide the date of all database searches conducted for lost securityholder accounts listed on the transfer agent's master securityholder files, the number of lost securityholder accounts for which a database search has been conducted, and the number of lost securityholder accounts for which a different address has been obtained as a result of a database search:

| Date of Database Search | Number of Lost Securityholder Accounts Submitted for Database Search | Number of Different Addresses Obtained from Database Search |
|-------------------------|--|---|
| | | |
| 0 | 0 | 0 |

| 0 | 0 | 0 |
|--|---------------------------|--|
| b. Number of lost securityholder accounts reporting period: | | • |
| IGNATURE: The Registrant submitting this information contained in the Fo | orm is true, correct, and | |
| Grenda Gundley St | 7 | Senior VP & CFO Telephone number: (276) 632-7422 |
| Name of Official responsible for Form: (First name, Middle name, Last name) | | Date signed (Month/Day/Year): |
| Brenda Hundley Smith | | 3-19-04 |

| File Number | Supplement to Form TA-2 | | | | | |
|---|-------------------------|--------------------------------------|--|--|--|--|
| For the reporting period ended December 31, | Full Name of Registrant | | | | | |
| se this schedule to provide the name(s) and file number(s) of the named transfer agent(s) for which the Registrant has been gaged as a service company to perform transfer agent functions: | | | | | | |
| Name(s): | | File No. (beginning with 84- or 85-) | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |